

Fare Type	Payment	Changes/Swap/Name Changes	Change, Swap or Cancel Fee	Refund for Cancellation	No Show
Sharp Flex (Y)	Immediate. Fares may be held on a time limit without charge for up to 2 hours from time of booking if requested.	At least 1 hour before scheduled departure time. Name Changes Allowed.	Free	Refunds are available if cancellation made at least 1 hour before scheduled departure time. Fare may also be held in credit for 1 year from the date of cancellation **	Failure to check-in before deadline (30 minutes for Adelaide, Essendon & 15 minutes for Regional airports fare will be forfeited.
Sharp Biz (S)		At least 2 hours before scheduled departure time. Confirmed travel Name Changes Allowed.	\$38.50* (Inc GST) plus cost difference between next available fare if original fare type is not available.	No refund available A credit is available for 1 year from date of cancellation if made at least 2 hours prior to scheduled departure time. Otherwise fare is forfeited.	
Sharp Saver (B)		At least 24 hours before scheduled departure time. Same direction/same day flight swap allowed. Confirmed travel No name changes allowed.	Upgrade plus a Change fee (\$38.50*) (Booking fee)	No refund available A credit is available for 1 year from date of cancellation if made at least 24 hours prior to scheduled departure time. Otherwise fare is forfeited.	
Sharp Cut (X)		Immediate Same direction/same day flight swap allowed on waitlist only. Confirmed ONLY at close of check-in. Confirmed travel must be upgraded + change fee No name changes allowed.	N/A	No refund available For changes to this fare type, an upgrade and change fee applies if made at least 48 hours prior to scheduled departure time	
Sharp Promo (E)		Immediate (Web bookings only) Non Transferable, Non Changeable No name changes allowed.	Non Refundable		

- * This cost is incurred per passenger per flight segment.
- ** For tickets that have been upgraded from a non-refundable fare category to a refundable fare category, the value of the original non-refundable fare remains non-refundable

❖ **Credit Card Surcharges - (Visa & Master Card = 1.5%) (American Express & Diners Club = 3.5%)**

❖ **Credit Card Surcharges are not refundable with Fully Flexible tickets**